



TERMS OF WEBSITE AND MOBILE APP

Effective Date: 13 October 2026

1. Introduction

- 1.1 This Website and Mobile Application (“Mobile App”) Terms of Use (“Website Terms”) governs your access to and use of the Website operated by Swap Mobile, the Mobile App made available by Swap Mobile and all related digital platforms, features, functionality and Services made available through them (collectively the “Platform”).
- 1.2 By accessing, browsing, registering for an User Account, downloading, installing or using the Platform, or purchasing our Services through the Platform, you acknowledge that you have read, understood and agree to be bound by this Website Terms, our Privacy Policy and any other policies, notices or guidelines published on the Platform from time to time. If you do not agree to this Website Terms, you must immediately cease accessing and using the Platform and/or purchasing our Services.
- 1.3 This Website Terms constitute a legally binding Agreement between Swap Mobile and each person who accesses or uses the Platform (“you” or “User”). This Website Terms may be amended, varied or supplemented from time to time at the sole discretion of Swap Mobile by publishing the same on the Platform. You agree that your continued access and/or use of our Platform after the date that such changes and/or modifications were posted, signifies your acceptance of the updated Website Terms.



2. Relationship with Other Terms and Conditions

2.1 This Website Terms governs only your access and use of the Platform. The purchase of subscription plans, Services/products offered by Swap Mobile are governed by the applicable Consumer Mobile Terms and Conditions and/or such other terms and conditions as may be agreed or accepted by you. In the event of any inconsistency or conflict between this Website Terms and the Consumer Mobile Terms and Conditions or any other terms and conditions, such conflict and/or inconsistency shall be resolved in the following order of precedence:

- (a) any other terms and conditions accepted by you;
- (b) the Consumer Mobile Terms and Conditions; and
- (c) this Website Terms.

3. Eligibility

3.1 You represent and warrant that:

- (a) you have the legal capacity to enter into legally binding Agreements;
- (b) all information provided by you is true, accurate and complete;
- (c) your use of the Platform complies with all Applicable Laws;
- (d) where you act on behalf of a company or other legal entity, you have authority to bind that entity to this Website Terms; and
- (e) you are at least 18 years of age.

3.2 Swap Mobile reserves the right, at its sole discretion, to deny, refuse, suspend, restrict, or terminate your access to the Platform at any time, with or without notice, without providing any reason, and without incurring any liability to you.



4. User Account Registration

- 4.1 Certain features of the Platform require you to register for an User Account using information that is true, current and complete and to keep such information updated. You must promptly notify Swap Mobile of any change to such information and provide any updated information reasonably required by Swap Mobile.
- 4.2 You are responsible for maintaining the confidentiality of your User Account login credentials and for all activities conducted through your User Account whether or not authorised by you.
- 4.3 You must notify Swap Mobile immediately at our customer service team of any unauthorised use of your User Account or any other breach of security in accordance with this Website Terms.
- 4.4 Swap Mobile may refuse to register or may suspend or close an User Account where the information provided is inaccurate or incomplete or as otherwise provided under the suspension and termination provision.

5. Availability of the Platform

- 5.1 Swap Mobile will use reasonable efforts to maintain the availability of the Platform on a continuous basis but does not warrant that the Platform will be available at all times or that access to the Platform will be uninterrupted, secure or error-free operation.
- 5.2 The Platform may be unavailable from time to time due to:
 - (a) scheduled maintenance;



- (b) emergency maintenance;
- (c) upgrades or repairs;
- (d) security or cyber incidents;
- (e) telecommunications network failures or outages;
- (f) acts of third-party service providers; or
- (g) other events beyond Swap Mobile's reasonable control.

5.3 Swap Mobile reserves the right to modify, suspend, discontinue or withdraw any part of the Platform or any feature or functionality at any time with reasonable notice to you. Swap Mobile shall not be liable for any loss or damage suffered by you arising from such interruption, suspension or unavailability of the Platform.

6. Access to the Platform

6.1 Subject to this Website Terms, Swap Mobile grants you a limited, personal, non-exclusive, non-transferable and revocable licence to access and use the Platform solely for its intended purposes. No ownership rights in the Platform are transferred to you. Your licence automatically terminates upon suspension or termination of your access to the Platform. You are responsible for obtaining and maintaining any equipment, software, and internet or mobile connectivity required to access and use the Platform, and for all charges imposed by your internet service provider or mobile network operator in connection with such access.

6.2 Swap Mobile may release updates, upgrades, bug fixes or enhancements from time to time. You acknowledge that certain functionality may not operate unless you install the latest version.

7. Acceptable Use of the Platform

7.1 You agree not to use the Platform to:



- 7.1.1 upload, post, transmit, or otherwise make available any Content that infringes or violates the rights of any individual, including but not limited to rights of publicity, privacy, copyright, trademark, patent, trade secret, or any other proprietary or Intellectual Property Rights;
- 7.1.2 upload, post, transmit or otherwise make available any Content that is unlawful, harmful, threatening, abusive, harassing, tortious, defamatory, vulgar, obscene, pornographic, libelous, invasive of another's privacy, subversive, hateful, offensive, discriminatory or otherwise inappropriate;
- 7.1.3 copy, decompile, reverse engineer, disassemble, attempt to obtain the source code of, decrypt, interfere with, or disrupt the integrity or the performance of the Platform;
- 7.1.4 make any changes, rework, modification, improvements, enhancements, translations or derivative work from the Platform;
- 7.1.5 intentionally, or unintentionally violate any Applicable Law, statute, ordinance, regulation, directive, rule or code, including but not limited to any sanctions or embargo;
- 7.1.6 remove, alter, obscure, deface, or otherwise interfere with any proprietary notices, including but not limited to copyright, trademark, patent, or other intellectual property markings, that appear on or are associated with the Platform belonging to Swap Mobile, or its Affiliates, service partners, suppliers or licensors;
- 7.1.7 misuse the Platform for purposes other than those for which such Platform was intended or designed;
- 7.1.8 directly or indirectly, whether individually or in collaboration with any third party, develop, operate or assist in the development or operation of any platform, application, or service that is substantially similar to, competitive with, or serves as a substitute for the Platform;



- 7.1.9 transmit, distribute, or deliver any automated, unsolicited, or unauthorized communications, including but not limited to advertising or promotional materials, junk mail, spam, chain letters, to any other form of repetitive or disruptive messaging;
- 7.1.10 introduce or permit the introduction, upload, transmit, or otherwise make available through the Platform any data, file, software or link that contains or is intended to transmit any virus, trojan horse, worm, logic bomb, spyware, or other malicious or harmful components;
- 7.1.11 use any scraper, robot, spider, crawler, bot or other automated device, process or means to access, monitor, copy, or acquire any part of the Platform or any data or made available through the Services;
- 7.1.12 collect or store or disclose Personal Data of other individuals without their express consent;
- 7.1.13 disclose or provide any information that you know or have reason to believe is false or misleading; and
- 7.1.14 engage in any activity that may damage the reputation, goodwill or security of Swap Mobile.

8. **Device Permissions**

- 8.1 The Platform may depending on the features you use, request access to functions or information on your device including but not limited to your camera, photo library, location, push notifications and device identifiers. You may grant, withdraw or modify these permissions at any time through your device settings, though doing so may limit or disable the related features. Any information accessed through these permissions is collected and used in accordance with our Privacy Policy and the Applicable Laws.



9. Intellectual Property

- 9.1 All Intellectual Property Rights in the Platform, including its software, source code, object code, databases, interfaces, graphics, logos, trademarks, service marks, text, images, videos, audio, designs and other Content remain the exclusive property of Swap Mobile or its licensors.
- 9.2 Except as expressly permitted under this Website Terms, nothing grants you any licence or ownership rights in any Intellectual Property Rights. You shall not reproduce, distribute, publish, modify, create derivative works, publicly display or otherwise exploit any part of the Platform without Swap Mobile's prior written consent.
- 9.3 If you submit any feedback, comments, suggestions, ideas or other materials to Swap Mobile relating to the Platform or Swap Mobile's products or Services, whether through the Platform, the Mobile App, social media or any other channel ("Feedback"), you grant Swap Mobile a non-exclusive, royalty-free, worldwide, perpetual and irrevocable licence, with the right to sub-licence, to reproduce, distribute, transmit, adapt, publicly display, publicly perform and create derivative works from such Feedback, by any means and through any media now known or developed in the future, for any purpose including developing, improving, manufacturing and marketing Swap Mobile's products and Services.
- 9.4 You further grant Swap Mobile the right, at its sole discretion, to identify you by name in connection with any Feedback you submit and in any related advertising, marketing or promotional materials.
- 9.5 You agree that you will have no claim against Swap Mobile for any actual or alleged infringement, misappropriation or violation of any proprietary right arising from Swap Mobile's use of your Feedback in accordance with this Clause 9.



- 9.6 Except for Personal Data that Swap Mobile has agreed to keep confidential under its Privacy Policy and Applicable Laws, all Feedback you submit will be treated as non-confidential and non-proprietary. Swap Mobile is under no obligation to keep such Feedback confidential and may use, reproduce and disclose it to any person without restriction.
- 9.7 Swap Mobile shall likewise be free to use any idea, concept, know-how or technique contained in your Feedback for any purpose whatsoever, including developing, manufacturing and marketing products and Services that incorporate such Feedback, without any obligation or compensation to you.
- 9.8 If you believe that any Content available on the Platform infringes your Intellectual Property Rights, please notify Swap Mobile by contacting us at email: supportsg@swap-mobile.com and provide sufficient details to identify the material and the basis of your claim. Swap Mobile will review such notices and may remove or disable access to the relevant material where appropriate, in accordance with the Applicable Laws.
- 10. Third-Party Content and Services**
- 10.1 The Platform may enable access or provide links to third-party website, payment gateways, logistics providers, cloud hosting services or other third-party applications (collectively and individually, “Third Party Services”). Swap Mobile does not control or endorse any Third Party Services. Swap Mobile may maintain pages or channels on third-party social media platforms. Your interactions on such channels are additionally governed by the relevant social media platform’s own terms of use and privacy policy, over which Swap Mobile has no control. Your use of Third Party Services is governed by the applicable third-party terms and conditions.



10.2 Swap Mobile shall not be responsible for the availability, accuracy, or security of Third Party Services. You access and use any Third Party Services entirely at your own risk. You are solely responsible for evaluating the suitability, legality, safety and reliability of any Third Party Service before using it, and for any transaction, interaction or dispute you have with the relevant third party. To the fullest extent permitted by Applicable Laws, Swap Mobile disclaims all liability for any loss or damage you may incur arising from or in connection with your access to or use of any Third Party Service.

11. **Chatbot and Live Assistance**

11.1 The Platform may provide access to a chatbot, virtual assistant or similar automated tool (whether or not wholly or partly powered by artificial intelligence) and/or live chat with a human customer service representative (collectively, “Chat Services”) to assist you with general enquiries, User Account support and information about Swap Mobile’s products and Services.

11.2 Where a Chat Service is automated or AI-assisted, you acknowledge and agree that:

11.2.1 responses are generated based on available data and programmed or trained logic, and may be incomplete, inaccurate, outdated or not tailored to your specific circumstances;

11.2.2 the Chat Service does not constitute professional, legal, financial or technical advice;



- 11.2.3 Swap Mobile does not guarantee the accuracy, completeness, reliability or availability of any information or output provided through a Chat Service; and
 - 11.2.4 You should independently verify any information before relying on it and should contact Swap Mobile's customer service team for any User Account-specific, billing or transaction-specific matters.
- 11.3 You must not use, or attempt to use, a Chat Service to:
- 11.3.1 submit unlawful, defamatory, obscene, threatening or abusive as set out under [Clause 7 \(Acceptable Use of Platform\)](#);
 - 11.3.2 spread, pornography, gambling, violence, murder, terrorism abetting crime or harassing the other Users; or
 - 11.3.3 transmitting commercial and other information without the consent of others; or
 - 11.3.4 engaging in fraud or deception; or
 - 11.3.5 containing other Contents prohibited by laws and regulations; or
 - 11.3.6 circumvent, manipulate or otherwise attempt to make the Chat Service generate or outputs inconsistent with its intended purpose; or
 - 11.3.7 engage in any illegal activities that violate laws and regulations or government regulatory policies;
 - 11.3.8 insulting or defaming another person, infringing on their legitimate rights and interests such as portrait rights, reputation rights, honor rights, privacy rights, any Intellectual Property Rights; or
 - 11.3.9 submit another person's Personal Data without that person's consent.



11.4 Where you interact with a human customer service representative, your conversation (including any call or chat transcript) may be recorded, monitored or reviewed for quality assurance, training, security and dispute resolution purposes in accordance with Applicable Laws.

11.5 Any Personal Data you provide during an interaction with a Chat Service will be collected, used and disclosed in accordance with our Privacy Policy and Applicable Laws.

11.6 Swap Mobile has the right to modify, suspend or discontinue any Chat Service or any feature of it at any time in accordance with this Website Terms.

12. **Privacy Law**

12.1 By accessing and using our Platform, you expressly consent and authorise Swap Mobile including its network service provider to collect, process/use and to disclose your Personal Data in accordance with our Swap Mobile's Privacy Policy which may be accessed at our Website.

12.2 We will use your Personal Data in providing assistance to law enforcement agency or other government agencies, for conducting analytics, marketing, research; credit scoring, customer services, tracking the equipment on our network, web use and profiling your preferences, joint promotional activities, managing bad debts and preventing fraud.

12.3 We will disclose and share your Personal Data with our Affiliates and third party service providers including but not limited to IT solution vendors, cloud service providers, payment gateway service providers and data hosting partners, who assist us in the provision, maintenance and support of our systems, platforms and Services.

12.4 In addition to the foregoing, we will disclose your Personal Data to our network service provider:



- 12.4.1 to comply with its obligations at law;
 - 12.4.2 for the supply of calling number display services;
 - 12.4.3 to the extent required, for the provision of information required by the Public Number Database;
 - 12.4.4 to calculate and disclose the aggregate number of end-users connected by Swap Mobile to its network service provider; and/or
 - 12.4.5 to provide operational support for issues escalated by Swap Mobile.
- 12.5 You acknowledge and expressly consent to Swap Mobile's collection, use and disclosure of your Personal Data, including by our Affiliates and/or third-party service providers, for the purpose of sending you marketing and promotional materials relating to our Services and those of our carefully selected partners that may be of interest to you. Such communications may be delivered via post, email, telephone, SMS, MMS, electronic messaging, online platforms, or other interactive media. Swap Mobile will only do so in accordance with the PDPA, and you may withdraw your consent at any time by writing in to us. Upon receiving your request, we will cease to send you such communications, in accordance with our obligations under the PDPA.
13. **Confidentiality**
- 13.1 Except as expressly stated under this Website Terms, you are not to use or disclose to any third party, any information which is obtained from us, our agents, third party service providers including our network service provider in relation to the Service or to Swap Mobile and/or its suppliers including its network service provider, other than information which is or has become publicly available other than through a breach of this confidentiality obligation by you.



14. **Security**

- 14.1 Users shall take reasonable precautions to protect their login credentials and devices. Users shall immediately notify Swap Mobile of any suspected unauthorised access or security incident affecting their User Account. While Swap Mobile implements reasonable technical and organisational measures to protect the Platform, no system can be guaranteed to be completely secure. Users acknowledge that transmission of information over the internet carries inherent security risks.

15. **Suspension and Termination**

- 15.1 Swap Mobile may, at its sole discretion and without prior notice, suspend, restrict or terminate your access to the Platform if:
- (a) you breach this Website Terms;
 - (b) Swap Mobile reasonably suspects fraudulent, unlawful or unauthorised activity;
 - (c) Swap Mobile is required to do so by law, regulation or the direction of a governmental or regulatory authority including IMDA;
 - (d) your use of the Platform poses a security, operational or reputational risk to Swap Mobile or any third party; or
 - (e) your User Account has remained inactive for an extended period, subject to Applicable Law.
- 15.2 Suspension or termination of your access to the Platform shall not affect any accrued rights or obligations of either party. Upon termination, you shall immediately cease using the Platform and delete any copies of the Mobile App from your devices, unless otherwise required by law.



16. **Disclaimers**

16.1 The Platform is provided on an “as is” and “as available” basis. To the fullest extent permitted by Applicable Laws, Swap Mobile disclaims all representations, warranties and conditions, whether express, implied or statutory including any implied warranties of merchantability, satisfactory quality, fitness for a particular purpose, title, non-infringement, accuracy, availability or compatibility.

16.2 Swap Mobile does not warrant that:

16.2.1 The Platform will always be available or free from interruption;

16.2.2 The Platform will be free from viruses, malware or other harmful components;

16.2.3 Any defects or errors will be corrected; and

16.2.4 Information on the Platform will always be complete, accurate or current.

16.3 Any information made available on the Platform is for general informational purposes only and does not constitute professional, technical or legal advice.

17. **Limitation of Liability**

17.1 To the fullest extent permitted by Applicable Laws, Swap Mobile, its directors, officers, employees, agents, Affiliates and licensors shall not be liable for any indirect, incidental, consequential, exemplary, special or punitive damages, including loss of profits, revenue, goodwill, business opportunities, anticipated savings, data or business interruption arising out of or in connection with:

(a) your access to or use of the Platform;

(b) your inability to access or use the Platform;



- (c) any unauthorised access to or alteration of your data;
- (d) any third party or services;
- (e) any malware, viruses or other harmful code transmitted through the Platform.

17.2 Swap Mobile's aggregate liability arising from or relating to this Website Terms shall not exceed the lower of the amount paid by you to Swap Mobile during the three (3) months immediately preceding the event giving rise to the claim or the amount of S\$5,000.

18. Indemnity

18.1 You agree to indemnify, defend and hold harmless Swap Mobile, its directors, officers, employees, Affiliates, contractors and agents from and against any claims, proceedings, liabilities, losses, damages, costs and expenses (including reasonable legal fees on a full indemnity basis) arising out of or in connection with:

- (a) your breach of this Website Terms;
- (b) your misuse of the Platform;
- (c) your infringement of any Intellectual Property Rights or other rights of any third party; and
- (d) your violation of any Applicable Laws;

19. Notices

19.1 Unless otherwise specified to the contrary, Swap Mobile will communicate with you on all matters in connection with your access to and use of the Platform in the following means:

- 19.1.1 by email (i.e. electronic mail) to the email address as provided by you and in our records.



19.1.2 by SMS or mobile notification sent to your mobile number registered with us.

19.2 For communication/notice by way of email, you are deemed to have received the communication/notice upon transmission of such communication/notice by us provided such communication/notice is not returned as undeliverable.

19.3 You must promptly notify Swap Mobile if there are any changes to your contact details by updating your details through our Mobile App or Website. Swap Mobile will not be liable for any losses arising from the non-receipt of our notices/communications to you due to outdated or incorrect contact details contained in our records.

20. **Force Majeure**

20.1 Swap Mobile shall not be liable for any delay or failure to perform any obligation under these Website Terms where such delay or failure results from a Force Majeure Events beyond its reasonable control.

21. **Governing Law**

21.1 This Website Terms shall be governed by and construed in accordance with the laws of Singapore. Both Swap Mobile and you agree to irrevocably submit to the non-exclusive jurisdiction of the Singapore Courts for any legal proceedings.

22. **Dispute Resolution**

22.1 If you have any dispute or complaint relating to our Website Terms, we encourage you to first contact our customer service team at email: supportsg@swap-mobile.com so we may attempt to resolve the issue promptly and amicably.

22.2 If the dispute remains unresolved, it shall be resolved as follows:



22.2.1 if the potential claim amount is within the jurisdiction of the Small Claims Tribunal of Singapore, such dispute shall be referred to the Small Claims Tribunal.

22.2.2 through the courts of Singapore.

23. **Severability**

23.1 If any part of this Website Terms is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part of the provision shall be deemed deleted. Any modification to or deletion of a provision or part provision under this Clause 23, shall not affect the validity and enforceability of the rest of this Agreement.

24. **No Waiver**

24.1 Our failure or delay to exercise any right or remedy provided under this Website Terms, or by law shall not be construed as a waiver of that right or any other right or remedy nor shall it prevent or restrict the further exercise of that or any other right or remedy by us. No single or partial exercise of such right or remedy by us shall prevent or restrict the further exercise of that or any other right or remedy.

25. **Assignment**

25.1 You shall not assign, transfer, novate any of your rights, interests and/or obligations under this Website Terms to anyone without first obtaining our prior written consent.

25.2 Swap Mobile may assign, transfer and/or novate any of its rights, interests and/or obligations, in whole or in part to any of its Affiliates or any third party without your consent. In the event of any such assignment, transfer and/or novation, Swap Mobile will provide reasonable written notice to you.



26. **Entire Agreement**

26.1 This Website Terms, together with the Privacy Policy and any other policies expressly incorporated by reference, constitute the entire Agreement between you and Swap Mobile relating to your access to and use of the Platform.

26.2 This Website Terms do not replace the Consumer Mobile Terms and Conditions governing the purchase of Services, which continue to apply where relevant.

27. **Contra Proferentem**

27.1 No adverse inference shall be drawn against Swap Mobile by virtue of having drafted this Website Terms under contra proferentem rule or otherwise.

28. **Definitions and Interpretations**

28.1 In this Website Terms, unless to the extent the content requires otherwise, the following words and expressions shall have the meanings ascribed to them:

“Affiliate(s)” means, in relation to Swap Mobile, any holding company, subsidiary, related corporation, associated company, joint venture, or other entity that directly or indirectly controls, is controlled by, or is under common control with Swap Mobile from time to time.

“Agreement” means collectively, this Website Terms together with the Privacy Policy and any other policy, guideline, product-specific terms or supplementary terms that are expressly incorporated by reference into this Website Terms, each as amended, updated or replaced by Swap Mobile from time to time. References to “this Agreement” are references to this Website Terms read together with those other documents, which collectively constitute the entire agreement between the User and Swap Mobile governing the User’s access to and use of the Platform;



“Applicable Laws” means all applicable laws, regulations, directions, guidelines, codes of practice and regulatory requirements of Singapore that apply to the Platform, to Swap Mobile or to the User’s access to or use of the Platform from time to time, including (without limitation) the PDPA, the Computer Misuse Act 1993, the Spam Control Act 2007, the Consumer Protection (Fair Trading) Act 2003, the Electronics Transactions Act 2010 and the Copyright Act 2021, together with any codes of practice, standards or directions issued by the IMDA applicable to mobile virtual network operators (including the Telecom Competition Code), each as amended, re-enacted, supplemented or replaced from time to time;

“Balance Account” means an account maintained by or on behalf of a User for the storage of electronic money (“E-Money”), which may be funded through top-ups or other permitted credits and used to make payments for bills, fees, charges, and such other transactions as may be made available through the Services from time to time;

“Confidential Information” means any non-public information disclosed by Swap Mobile to you, or that you otherwise become aware of in connection with your access to or use of the Platform, whether in written, oral, electronic or other form, including business, financial, technical, operational, pricing and security-related information but excluding information that: (a) is or becomes publicly available other than as a result of your breach of this Website Terms; (b) was already lawfully in your possession before disclosure; (c) you develop independently without reference to or use of such information; or (d) you lawfully obtain from a third party without any obligation of confidentiality;

“Content” refers to all data, information, communication, or material, whether in text, audio, visual, video, or other digital form that is transmitted, received, stored, accessed, or made available through the Website or Platform.

“Force Majeure Event” means and include any event beyond the reasonable control of Swap Mobile, any acts of God, requirements of any governmental or regulatory authority, war, national emergency, accident, fire, lightning, equipment failure, computer or software malfunction, electrical power failure, faults, interruption or disruption of our network or the networks of our service providers or of your equipment or the equipment of any third party, riots, strikes, lock-outs, industrial disputes (whether or not involving our employees) or epidemics or pandemics of infectious diseases.

“IMDA” means Infocomm Media Development Authority of Singapore.



“Intellectual Property Rights” means any and all intellectual property rights anywhere in the world, whether now known or hereafter devised, and whether registered or unregistered, including copyright (including rights in computer software and source code), trademarks, service marks, trade names, domain names, patents, trade secrets, Confidential Information and know-how, design rights, database rights, rights in get-up and goodwill (including the right to sue for passing off) and all applications, registrations, renewals and extensions of any of the foregoing;

“Mobile App” means the mobile application made available by Swap Mobile, for download or access on compatible mobile devices, including any updates, upgrades, modifications, enhancements, and related or Services made available through such application from time to time.

“PDPA” refers to the Personal Data Protection Act 2012 (No. 26 of 2012) of Singapore, as amended, re-enacted or replaced from time to time;

“Personal Data” has the meaning given to it in the PDPA;

“Privacy Policy” refers to the privacy policy available at Swap Mobile’s Website;

“Service(s)” means the mobile communications services, mobile equipment and accessories and/or related features provided by Swap Mobile.

Swap Mobile means Swap Telecommunications Pte Ltd (Company Registration No. 202444585K, a company incorporated in Singapore (“Swap Mobile”, “we”, “our” or “us”).

“User Account” means the unique account established and maintained by a User upon successful registration with Swap Mobile, through which the User may purchase mobile Services, manage subscriptions, maintain a Balance Account, access account information, and perform such other transactions and activities as may be made available by Swap Mobile from time to time.

“you”, “your”, “User” refers to the person who access and uses the Website and Platform

“Website” refers to Swap Mobile’s website at www.swap-mobile.com/sq

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